



AIE Conference 3-6 October 2019

Dear Members,

On behalf of the AIE Board of Directors, I would like to extend a warm invitation to AIE & AFDA Members, staff and industry colleagues to attend the 2019 Australian Institute of Embalming Conference which will be held at The Old Woolstore Apartment Hotel, Hobart, Tasmania. Given the history of Hobart we thought that it was appropriate that the Conference theme is 'Early Settler'. During the two days of the Conference, you will hear best practices of highly experienced speakers, recommendations for tackling your daily challenges and be proactively involved in all the education sessions. Delegates can meet old friends and colleagues and create new relationships. For everyone, it is an opportunity to visit Hobart, and to spend some time enjoying new sights and experiences. The social program includes an opening night dinner during which the winner of this year's AIE Scholarship will be announced, a very special mystery dinner and of course on the last night there will be the traditional Chairman's Gala Dinner.

If you have never been to an AIE Conference or have not attended in a while, I encourage you to make plans to join us this year. For those of you who regularly attend the Conference, thanks for your continued support and we look forward to seeing you again.

Don't delay – register today!

John Tidman

Chairman Australian Institute of Embalming



Hobart is Tasmania's capital city. It is unique amongst the state capitals in that it has a strong sense of its colonial, nineteenth century heritage and still happily enjoys the notion that it is nothing more than a big country town.

Named after Robert Hobart, Secretary of State for War and the Colonies at the time of its settlement, it is Tasmania's chief port

Conference Program

Thursday 3 October 2019

4.30pm – 6.00pm	Conference Registration
6.45pm	Official Conference Photograph
7.00pm – 7.30pm	Pre-dinner Drinks
7.30pm – 10.00pm	Official Opening Dinner

Friday 4 October 2019

8.45am – 9.15am	Registration and Name Tags
9.15am - 9.30am	Official Welcome
9.30am – 10.15am	Opening Guest Speaker A Lived Experience Mitch McPherson
10.15am – 10.30am	Morning Tea
10.30am – 11.30am	Education Session 1 Be Afraid in the Preparation Room – or Not! Jacqueline Taylor
11.30am – 12.30pm	Education Session 2 Donate Life Jessica Amsden
12.30pm – 1.30pm	Lunch
1.30am – 2.30pm	Education Session 3 A Pathological Exploration of the disorders that may affect Embalming.” Debbie Orchard & Dr Sorrel Standish-White
2.30pm – 2.40pm	Meet the Member Member talk on their embalming and life experiences
2.40pm – 2.45pm	Major Sponsor Presentation Hyqual Australia

2.45pm – 3.15pm	Education Session 4 Overview of the new AIE website, CRM and AIE logo
3.15pm – 3.30pm	Afternoon Tea
3.30pm – 4.30pm	Education Session 4 Fact and Fiction about Formaldehyde Jacqueline Taylor
6.35pm	Meet in Hotel Lobby
6.45pm	Coaches depart
7.00pm – 10.00pm	Mystery Dinner
10.00pm	Return to Hotel

Saturday 5 October 2019

8.30am – 9.00am	AGM Registration
9.15am – 9.45am	Annual General Meeting and Election for the Board of Directors Open Forum
9.45am – 10.30am	Education Session 5 What is Vicarious Trauma? Samantha Rennie
10.30am – 10.45am	Morning Tea
10.45am – 11.15am	Education Session 6 RTO Mentor Session
11.15am – 12.15pm	Education Session 7 Tips, Tricks, and Quick Fixes Jacqueline Taylor
12.15pm – 12.25pm	Meet the Member Member talk on their embalming and life experiences
12.25pm – 12.30pm	Major Sponsor Presentation Genelyn

12.30pm– 1.15pm	Lunch
1.20pm	Meet in Lobby
1.30pm	Walk to University of Hobart
1.45pm – 3.45pm	Education Session 8 Tour of University and Topic TBA Justin Mayo
4.00pm	Depart and walk back to hotel
7.00pm– 7.30pm	Pre-dinner drinks
7.30pm – 11.00pm	AIE Gala Dinner

Sunday 6 October 2019

Delegates Depart

Convention Dress Code

Thursday Night Opening Dinner

Smart Business Attire

All Education Sessions

Casual

Friday Night Mystery Destination

Smart Casual

Saturday Gala Diner

Fancy Dress (optional)

Theme: Early Settler



Conference Registration

This year we will again be using an online booking system through Australia Wide Conferences for both registration and accommodation. The online system is the preferred booking method however you can also download forms from this site as well.

Registration Information

For all online Registration and Accommodation Bookings:

www.australiawideconferences.com.au/aie

Full Registration includes:

- Attendance at all Conference sessions
- Daytime catering, as specified in the program
- Return transport to off-site functions (as indicated)

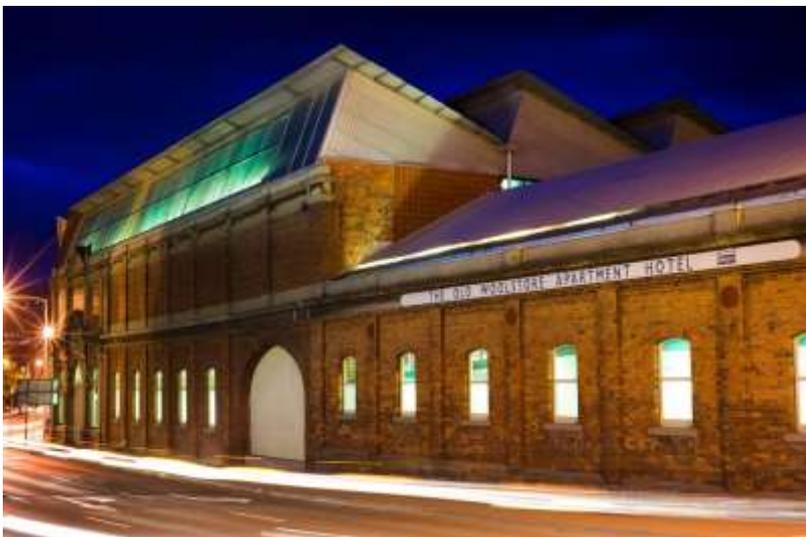
Partial Registration (delegate or partner) includes:

- Attendance at the specific session or activity
- Return transport to the specific off-site function (as indicated)

AIE Conference Registration, Cancellation and Refunds:

Registration cancellations must be received in writing to AIE Head Office prior to 27 September 2019. Thereafter, no refunds will apply, however, substitutions are welcome.

The Old Woolstore Apartment Hotel



The Old Woolstore Apartment Hotel, Hobart is renowned for their spacious rooms and friendly hospitality. They are centrally located – within a stone's throw of the city center and just a block away from Hobart's waterfront. From here it's just a gentle stroll to Salamanca Place and its legendary market, restaurants harbour and waterside activities. The accommodation consists of a unique choice of Studio & One Bedroom apartments.

Studio Apartment



One Bedroom Apartment



AIE is holding a block of rooms with the hotel - **so please do not book directly with hotel. Bookings must be made by 2nd September 2019. Rates and availability cannot be guaranteed after this date.**

Room Type	Price		Accommodation rates per night (incl. GST)
Studio Apartment	\$179	per night room only	Queen Bed. Limited Twins-2 Single Beds or Rollaway Bed \$40 p/n if required
One Bedroom Apartment	\$199	per night room only	Queen Bed. Limited Twin-2 Single beds or Sofa Bed). Rollaway Bed \$40 p/n if required

Breakfast: \$18 pp for Continental and \$24.50 for a full buffet breakfast. Charged on consumption.

Pre & Post Accommodation: Pre and Post Accommodation is available subject to availability.

Check in: 2pm **Checkout:** 11am

Car parking: Subject to availability. \$10 per space per night. If required must reserve at time of booking.

Credit Card Policy: Currently no service fees apply for payment by credit card.

Cancellation Policy: Cancellations within 30 days and no shows maybe charged a cancellation fee equal to 1 night's accommodation. This is at the discretion of the hotel. All cancellations or amendments must be made in writing and emailed to jon@australiawideconferences.com.au

Download 2019 Forms:

If you need to use these forms preferably scan and email to:

jon@australiawideconferences.com.au

or fax to 02 6654 9111.

1. [Registration Form](#)
2. [Accommodation Booking Form](#)
3. [Credit Card Authorisation Form](#)

Conference Speakers

Jacqueline Taylor



Dr Jacquelyn Taylor is an internationally recognized funeral service educator with an extensive portfolio of experience. After beginning her career as a staff funeral director/embalmer, she held positions including General Manager, Pre-need Director, and Director of Marketing with Uniservice Corporation, owner of mortuaries and cemeteries in the Pacific Northwest and Texas. In addition to being a veteran practitioner, Jacquelyn has held various posts in funeral service education for nearly 30 years as a professor, administrator, and organization leader. She currently works as Special Projects Coordinator for The Dodge Company in Boston, MA and as an independent “Thinking Coach” who helps people see funeral service differently.

Jacquelyn has delivered courses and lectures on a broad range subjects. She is unique among consultants in that she has expertise in both technical and managerial topics. Jacquelyn is a sought after speaker for industry associations and public education. She is an accomplished expert witness and a frequent media spokesperson who has been featured on stations such as A&E, CNN, The Discovery Channel, The History Channel, and The Learning Channel as well as in numerous publications including *The Boston Globe* newspaper, the *Christian Science Monitor*, and *Newsweek Magazine*.

Her educational background includes a Bachelor of Science in Business Administration, a Master of Business Administration (MBA), and a Ph.D. in Interdisciplinary Studies with dual concentrations in Ethical and Creative Leadership and Public Policy. Her research interests include: Change management, organisational development, group behaviour, power, and leadership failure.

Mitch McPherson



Few people have the drive and dedication of Mitch McPherson. When his younger brother Ty took his own life in 2013, Mitch, a glazier by trade, turned the devastating loss into the successful suicide prevention charity SPEAK UP! Stay ChatTY. Since then, Mitch has delivered more than 600 presentations, which include school groups, workplaces and sporting clubs and is dedicated to spreading the message that nothing is so bad that you can't talk about it. Through partnering with key community groups, businesses and sporting identities SPEAK UP! Stay ChatTY has over 25,000 likes on Facebook, and this support continues to grow daily.

Jessica Amsden



Jess has a background in intensive care nursing and has worked globally as a nurse in the UK, Trinidad & Tobago and on cruise ships. Jess started at DonateLife Victoria in 2013 and worked as an organ donor coordinator for 4 years prior to moving in to an education role. The organ donor coordinator role involved working with bereaved families and facilitating the organ donation process in any Victorian hospital. This role is varied and involves such things as exploring medical suitability of potential organ donors considering past history and current hospital presentations, communicating with bereaved families, exploring potential risks to recipients, and organising complex logistics of retrieval teams, theatre times and organ transportation. Jess's current education role is to provide education to new and current staff on the organ donation process, facilitate workshops for Victorian hospital staff raising awareness of organ donation, and facilitate national communication workshops with the aim of increasing the quality of conversations had with potential donor families when considering organ donation. To support her work in these areas, Jess has also successfully completed a Graduate Certificate in Clinical Teaching and a Specialist Certificate in Clinical Leadership at the University of Melbourne.

Debbie Orchard



Debbie, born in Hobart Tasmania, holds a Diploma of Medical Laboratory Technology from TAFE Tasmania. Debbie has worked for the University of Tasmania Medical School for over 30 years and has a background in diagnostic laboratory techniques and extensive research work including Alzheimer's disease. She is currently the Senior Technical Officer for Pathology teaching and the current Curator of the R.A. Rodda Museum of Pathology.

Dr Sorrel Standish-White



Sorrel, born in Zimbabwe, holds a medical degree from the University of Cape Town, South Africa. She migrated to Australia in 1983 and trained in Anatomical Pathology at the Royal Hobart Hospital. She was a Tutor and Senior Lecturer at UTAS Medical School before taking on the Curatorship of the R.A. Rodda Museum of Pathology in 2009. Sorrel retired in 2016.

Samantha Rennie



Samantha Rennie has a Bachelor of Education, a graduate diploma in Critical Care Nursing and trained as a therapist and mind body educator. She has worked as a grief specialist and community grief support manager for a funeral company for 9 years and provides coaching and counselling to individuals and groups. Samantha specialises in helping people find their strengths and new hope and meaning in times of adversity and loss.

Justin Mayo



Justin has over 23 years' experience working in a variety of different mortuaries and labs. Starting in Sydney in 1995 Justin's first day in the funeral industry was spent in the mortuary. From there he gained his qualification as an embalmer through the Australian Institute of Embalming. Justin moved to Canberra in 2002 and started his own embalming business servicing southern New South Wales. In 2003 he started work with The Canberra Hospital conducting autopsies and preparing teaching specimens as well as looking after and making specimens for the pathology museum. In 2005 Justin moved to Hobart to take a position at Millington's Funeral Services followed by a few years with Turnbull Funerals. After accepting a casual position with the University of Tasmania at the start of 2014, he has now worked his way up to his current position as the Senior Technical Officer – Anatomy with the College of Health and Medicine. In his current role Justin is responsible for overseeing and managing the Embalming, Dissection and Surgical simulation labs.